



Dog Walking Terms & Conditions:

- Trails with Tails and its employees agree to provide services stated in this contract in a reliable and trustworthy manner. In consideration of these services and as an express condition thereof, the client expressly waives any and all claims against Trails with Tails or its employees, unless arising from gross negligence on the part of Trails with Tails.
- We reserve the right to make decisions regarding your dog's health acting always in the best interest of the dog and this includes seeking veterinary advice if the dog becomes ill. In the event of an emergency, reasonable efforts will be made to contact you or your alternative contact. If we cannot contact you we reserve the right to act on your behalf and seek veterinary advice and to use an alternative vet should the dog's regular vet is unavailable or cannot be reached. The client is liable for any costs related to this emergency care.
- All dogs are accepted at their owners' risk. While every possible care and attention is given to each dog, we cannot be held responsible for any injury or illness. You the owner will cover any vet fees incurred. "Trails with Tails" is not liable for any claims by third parties or any other related expenses. We hold full public liability insurance.
- We will walk the Dog described below for not less than the time and days agreed from the Client's address, unless some other address is shown below. In the case of dog walking in extreme weather conditions, or pet injury or illness, or on client's request the dog will be given time outside to relieve itself and then the rest of the visit will be spent inside with client approved activities.
- All dogs will be walked on lead, unless off lead walks are requested by the Client, and only when we have established a bond with the dog and ensure that it has a reliable recall before undertaking off lead walks.
- The Client will either ensure that access is given to "Trails with Tails" to collect the Dog from the agreed address or give us a key to the place where the Dog is kept. We will use the key to collect and return the Dog and for no other purpose and will keep it safe, not let anyone else have it, not copy it and will return it to the Client on demand.
- The Client will supply suitable collars or harnesses and leads [and when necessary muzzles] for the Dog and any coats or other accessories which the Client wishes to be used. We reserve the right to refuse to walk the Dog if a suitable collar or harness and lead [and muzzle if required] is not provided. Dogs on choke chains, prong collars, e-collars or any other aversive equipment will not be walked. We will not be held responsible for any damaged collars, harnesses or leads.

- The Control of Dogs Regulations requires that dogs must have an ID tag attached to their collar with the name and address of the owner. Dogs on the restricted breed list must be muzzled and remain on short and strong lead at all times in public places.
- Trails with Tails cannot take responsibility for bitches in season or due to come into season but would be happy to make other arrangements such as home visits etc...
- The Client will inform "Trails with Tails" of any characteristics of the dog which need to be known for handling and care of the dog.
- Dogs must be up to date on all vaccinations including anti-flea and anti-worming treatment.
- There is no cancellation fee except if we call to your residence at the scheduled time and the dog is not there – then full charge will apply.
- Either party may terminate this agreement at any time for any reason by providing the other party with notice of termination.
- By signing this document you agree to indemnify Trails with Tails against any damage or injury caused by your dog to any other person or animal while under your care.

By signing below the Client agrees and understands all the policies and procedures outlined above:

Client's Signature:

Date:



Client & Dog information form

Owner Information:

Name:

Home Phone:

Address:

Work Phone:

Mobile:

Emergency Contact:

Emergency No:

Veterinary Surgeon:

Address:

Services/Rates:

Dog Walking:

Days & Time:

The booked time is estimated only and whilst we make every effort to arrive at the time given, depending on road conditions and unforeseen circumstances please allow up to 30 minutes after your booked time slot for the Dog walker to attend.

Dog's Name:

DOB:

Male / Female - Spayed / Neutered

Date of last season (If applicable):

Breed:

Colours/Markings:

Is the dog microchipped? YES/NO

If yes, microchip no:

Is the dog insured? YES/NO

If yes, name of Insurance Company:

Crated / Run of house / Outdoors / Limited to:

Pet's Health Record (must be accompanied by veterinary records):

Date of Last Check-up:

Vaccination Dates:

Any known Allergies:

Any medical/health concerns?

Walks

Are there any special instructions:

Playtime:

Are there any special games your dog enjoys:

Personality

Is it okay for your dog to play with other animals: Yes/ No

If no, please explain why:

Is your dog reactive toward other animals or people: Yes/ No

If yes, please describe:

Has your dog ever bitten or been bitten: Yes/ No If yes, please describe:

Does your dog bark/whimper a lot: Yes/ No

Does your dog dig/scratch: Yes /No

Does your dog get frightened easily: Yes/ No

If yes, please describe all circumstances:

Is the dog allowed any treats: Yes/No

Does your dog respond to any specific cues (words)? Please list:

Anything else we should know:

Do you authorize Trails with Tails to use photos or videos of your dog on Facebook, Youtube, Twitter and our Webpage (Owner's details, location and information will not be disclosed to any Third Party)? YES / NO

I, _____, have entered the above information as truthfully and accurately as possible.

Date: _____ Client Signature: _____