



Pet Sitting/Boarding Terms & Conditions:

- Trails with Tails agrees to provide services stated in this contract in a reliable and trustworthy manner. In consideration of these services and as an express condition thereof, the client expressly waives any and all claims against Trails with Tails or its employees, unless arising from gross negligence on the part of Trails with Tails.
- We reserve the right to make decisions regarding your pet's health acting always in the best interest of the pet and this includes seeking veterinary advice if the animal becomes ill. In the event of an emergency, reasonable efforts will be made to contact you or your alternative contact. If we cannot contact you we reserve the right to act on your behalf and seek veterinary advice and to use an alternative vet should the animal's regular vet is unavailable or cannot be reached. The client is liable for any costs related to this emergency care.
- All animals are accepted at their owners' risk. While every possible care and attention is given to each animal, we cannot be held responsible for any injury or illness. You the owner will cover any vet fees incurred. "Trails with Tails" is not liable for any claims by third parties or any other related expenses. We hold full public liability insurance.
- The Client will provide us with all the information necessary for the satisfactory performance of our services, including diet requirements, allergies, food intolerances or exercise requirements of the client's pet/s and any other instructions for the well being of the animal.
- The Client will supply us with a sufficient quantity of the pet's food for the duration of the pet sit/board agreement. If not enough food is supplied the Client agrees to refund us the costs of purchasing additional food.
- All pets must be up to date with their vaccinations, including kennel cough for dog boarders, worming, and tick and flea treatments. Proof of vaccinations is required.
- Bookings will only be accepted after all the necessary forms have been completed and signed and a 50% payment made in accordance with the price list applicable at the time of booking. The remaining balance must be paid upon the client's return.
- In the event that the client is delayed on return, he/she must inform us immediately, and we will do our best to make arrangements for continued cover.
- The client has the right to cancel the agreement within a reasonable time. Cancellation is accepted either by telephone or in writing from the client. Cancellations with less than 7 days notice will incur in a cancellation fee which consist in one full visit rate and deposit not returned.

PET SITTING

- The pet sitting service is provided at the client's home.
- The Client will either ensure that access is given to "Trails with Tails" to carry out our services from the agreed address or give us a key to the place where the pets are kept. We will use the key for providing the services required and for no other purpose and will keep it safe, not let anyone else have it, not copy it and will return it to the Client at the end of the service agreement.
- Trails with Tails holds full public liability insurance for the services defined within the booking form during the times or periods specified. It shall be the sole responsibility of the client to ensure their property, its contents and pets are adequately insured throughout the duration of the scheduled services. You are advised to check to see if your insurance provider needs to be informed that someone will have access to your property whilst you are away. Trails with Tails has no liability for break in / vandalism of property during the use of its services. The client should ensure all windows and doors are secured and locked before leaving.
- Please inform us at the time of consultation of anyone who may have access to your home while you are away. This includes cleaning services, maintenance personnel, friends, family and neighbours. It is understood that the client will notify anyone with access to the home that our services have been engaged. We shall not be liable for other persons or their actions or omissions that will be in, or have access to your property before, during or after services have been rendered.
- It is recommended that cats are kept indoors to ensure their health and safety while in our care. Trails with Tails does not accept any responsibility or liability for any animals that escape or become lost or injured, fatal or otherwise, when instructed to leave the clients animals in a fenced area. This includes wood, metal or any other type of fence, or in premises that contain an unlocked cat flap. A cat flap disclosure form is required for clients' cats with outside access via an unlocked cat flap.

DOG BOARDING

- Dog Boarding is carried out at the Trails with Tails owner's house.
- A trial sleep over in advance is required to ensure your dog's compatibility with our dogs.
- All dogs must be well behaved, well socialized and house trained with no behaviour issues.
- Regretfully we are unable to board un-neutered male dogs. We also cannot board bitches in season.
- Whilst great care will be taken with your dogs' belongings we cannot be responsible for any damage caused by dogs to beds, toys etc during their stay with us.
- All dogs will be walked on lead, unless off lead walks are requested by the Client, a consent form must be signed and only when we have established a bond with the dog and ensure that it has a reliable recall before undertaking off lead walks.
- The Client will supply suitable collars or harnesses and leads [and when necessary muzzles] for the Dog and any coats or other accessories which the Client wishes to be used. We reserve the right to refuse to walk the Dog if a suitable collar or harness and lead [and muzzle if required] is not provided. Dogs on choke chains, prong collars, e-collars or any other aversive equipment will not be walked. We will not be held responsible for any damaged collars, harnesses or leads.
- The Control of Dogs Regulations requires that dogs must have a licence and an ID tag attached to their collar with the name and address of the owner. Trails with Tails will also provide complimentary ID tags for the duration of the board. Dogs on the restricted breed list must be muzzled and remain on short and strong lead at all times in public places.
- Although we make every effort to ensure your dog/s is cared for to our usual high standards we cannot be liable for loss, injury or death.

- By signing this document you agree to indemnify Trails with Tails against any damage or injury caused by your dog to any other person or animal while under our care.

By signing below the Client agrees and understands all the policies and procedures outlined above:

Client's Signature:

Date:



Client & Dog/Cat information form

Owner Information:

Name:

Home Phone:

Address:

Mobile:

Emergency Contact:

Emergency No:

Veterinary Surgeon:

Address:

Services/Rates:

Pet Sitting:

Dog Boarding: 30 Euro/night

Days & Time:

Dog's/Cat's Name:

DOB:

Male / Female - Spayed / Neutered

Date of last season (If applicable):

Breed:

Colours/Markings:

Is the dog/cat microchipped? YES/NO

If yes, microchip no:

Is the dog/cat insured? YES/NO

If yes, name of Insurance Company:

Crated / Run of house / Outdoors / Limited to:

Pet's Health Record (must be accompanied by veterinary records):

Date of Last Check-up:

Vaccination Dates:

Any known Allergies:

Any medical/health concerns?

Walks

Are there any special instructions?

Playtime:

Are there any special games your dog/cat enjoys?

Personality

Is it okay for your dog to play with other animals? Yes/ No

If no, please explain why:

Is your dog reactive toward other animals or people? Yes/ No

If yes, please describe:

Has your dog ever bitten or been bitten: Yes/ No If yes, please describe:

Does your dog bark/whimper a lot? Yes/ No

Does your dog dig/scratch? Yes /No

Does your dog get frightened easily? Yes/ No

If yes, please describe all circumstances:

Feeding instructions:

Is the dog/cat allowed any treats? Yes/No

Does your dog respond to any specific cues (words)? Please list:

Other instructions and notes:

Do you authorize Trails with Tails to use photos or videos of your dog/cat on Facebook, Youtube, Twitter and our Webpage (Owner's details, location and information will not be disclosed to any Third Party)? YES / NO

I, _____, have entered the above information as truthfully and accurately as possible.

Date: _____ Client Signature: _____